



Additional Support

WHEN SHOULD I REACH OUT FOR ADDITIONAL SUPPORT?

When group conflict cannot be managed by the individuals in the group, it is important to reach out to other resources and services for support. A variety of challenges can emerge when working in a group including; disagreements about the direction of the task, issues with role assignments, and members not participating. Most of these can be managed effectively within the group, however, in certain circumstances, it may be best to contact others for support.

WHAT SERVICES ARE AVAILABLE FOR SUPPORT?

There are three main sources of support you can access here at UOW, that can be effective in providing guidance for group-related conflict and issues.

LEARNING CO-OP

The Learning Co-op is a useful academic resource offered to all students at UOW. The learning co-op offers academic assistance to students through online or in-person consultations with peers and academics. Peer Academic Coach's (PACs) can help with a range of issues including:

- Study tips
- Approaching an assessment
- Sharing personal strategies and experiences for tackling difficult content.

The Learning Co-op may be able to help with group-conflicts that surround the completion and execution of the assessment task.

TUTOR

Your tutor is the best point of contact for group-related conflicts. As your tutor is typically the individual marking the assessment, they can be the best person to offer advice for conflicts that involve disagreements in approaching the task. Additionally, group member conflict may be best handled by the subject's tutor.

SUBJECT COORDINATOR

The final resource that can be a good point of contact for group-related issues, is the subject coordinator. Similarly to your tutor, the subject coordinator can offer assistance in approaching the assessment task. The subject coordinator can also support in more challenging group conflicts, such as disagreements between group members, or members failing to participate.

HOW AND WHERE CAN I ACCESS THESE SERVICES?

The best way to get in contact with your tutor or subject coordinator is via email. Their contact information can be found in the:

- Subject Outline
- Online Moodle platform

You may choose to book a consultation with either the subject coordinator or the tutor as a group, or as an individual.



To access the Learning Co-Op, students can book online consultations with a PAC or academic. Additionally, students can visit the library during the semester to talk with a PAC in-person. Further information can be found through the Learning Co-Op [consultations with peers and academics](#).

