

All individual visitors attending the Discovery Space using a Membership must comply with the Early Start Discovery Space [Ticketing and Entry Terms and Conditions](#) in addition to the following Terms and Conditions:

A. Membership Prices

1. Flexible Adult Membership: \$75 (valid for 12 months)
2. Child Membership: \$75 (valid for 12 months)
3. Additional Child Membership: \$50 (valid for Membership Period)
4. Additional Flexible Adult Membership: \$50 (valid for Membership Period)

B. General Membership Conditions

1. Booking Owners and members must comply with all Discovery Space [Ticketing and Entry Terms and Conditions](#).
2. Membership prices are valid from 12:01am on 3 December 2024.
3. For a membership to be valid, one Flexible Adult Membership and one Child Membership must be purchased together, to create a Primary Membership. The purchaser of the Primary Membership is the Booking Owner.
4. It is the responsibility of the Booking Owner to ensure membership details, including contact details, are correct and up to date, and to retain purchase receipts.
5. The Membership Period is 12 months (365 days) from the date of purchase of the Primary Membership. Any additional memberships purchased by the Booking Owner expire at the end of the Primary Membership Period.
6. Child Memberships are **not transferable**. Only the child named on a membership can use that membership.
7. The child named on a membership cannot be changed during the Membership Period.
8. Photographs of child members (excluding children under 12 months) will be taken by the Discovery Space for identification purposes and will be handled in accordance with the [Discovery Space Privacy Collection Notice](#).
9. Flexible Adult Memberships can be used by any adult that is accompanying a Child Member or Additional Child Member.
10. The Booking Owner may add additional children or adults to the Primary Membership by purchasing Additional Child Memberships or Additional Flexible Adult Memberships. Please be aware that:
 - a. The Primary Membership can include a **maximum of 6 adult and/or child memberships in total (excluding children under 12 months)**.
 - b. Additional Memberships expire when the Primary Membership expires.
 - c. The Booking Owner is the only person who can add additional memberships to the Primary Membership during the Membership Period, and may be required to produce identification.
 - d. Additional Memberships attach to the Primary Membership and cannot be purchased as standalone memberships.
11. The Early Start Discovery Space may update or change these Membership Terms & Conditions to reflect changes in the way the Discovery Space operates, or changes to University of Wollongong policy or procedures. In these circumstances the Booking Owner will be given at least 7 days prior written notice. In the event these changes will substantially affect the terms of membership, the Booking Owner may:
 - a. opt out of the membership within 7 days of receiving notice, by emailing discovery-space@uow.edu.au.
 - b. partial refunds may be available in certain circumstances to the extent permissible by law. For example, where the cost of total visits to the Discovery Space on a membership – at a price equivalent to the current general entry visit rate – is of lesser value than the cost of the purchased membership, the difference will be refunded.
12. The Early Start Discovery Space does not pro-rata, transfer or refund memberships after an initial 7 day cooling off period, subject to the above clause.
13. The Early Start Discovery Space reserves the right to terminate a membership if a Booking Owner or person using a membership:
 - a. fails to comply with these terms & conditions or the [Ticketing and Entry Terms and Conditions](#);
 - b. abuses any membership benefit or privilege; or
 - c. reproduces, misuses, fraudulently uses or resells an Early Start Discovery Space membership, in which case refunds will not be provided.

14. Failure to present a membership card, email confirmation, correct details of Primary Membership Booking Owner, or absence of child name and photo on membership, may result in the payment of general entry prices.
15. Memberships cannot be used to attend any school excursions, workshops or other events held within the Discovery Space.
16. If you would like to purchase a membership as a gift, we ask that you buy a gift voucher (more information about gift vouchers is available on our website). This is to ensure all Booking Owners are aware of the [Ticketing and Entry Terms and Conditions](#) and [Membership Terms and Conditions](#).

C. Discounted Memberships

1. The discounts at paragraphs C2 and C3 below cannot be used together, and do not apply to Creative Kids Memberships.
2. A 50% concessional discount can be applied:
 - a. if the Booking Owner purchasing the Discounted Primary Membership (Flexible Adult Membership and Child Membership) provides proof of:
 - i. their own, or their child's concessional status, by presenting a Pensioner Concession Card and/or Centrelink Health Care Card that includes their or their child's name and photo identification;
 - b. any Additional Child Memberships or Additional Flexible Adult Memberships purchased under the Discounted Primary Membership are eligible for this discount up to a **maximum of 6 adult and/or child memberships in total (excluding children under 12 months)**.
3. A 15% discount can be applied:
 - a. if the Booking Owner purchasing a Discounted Primary Membership (Flexible Adult Membership and Child Membership) provides proof of being:
 - i. a UOW staff member or UOW adult student, by presenting a staff or student photo identification card or number;
 - ii. a Science Space Member card, number or email confirmation of membership status; or
 - iii. a Big Fat Smile Family Fun Card.
 - b. any Additional Child Memberships or Additional Flexible Adult Memberships purchased under the Discounted Primary Membership are eligible for a discount up to a **maximum of 6 adult and/or child memberships (excluding children under 12 months)**.
4. Creative Kids vouchers can only be used to purchase a Creative Kids Membership. The child named on the Creative Kids voucher must match the child named on the Creative Kids Membership.
 - a. To validate a Creative Kids Membership, the child named on the membership is required to check-in to structured creARTivity programs during the period of membership.
 - b. Creative Kids vouchers cannot be used to create future memberships.
 - c. Creative Kids vouchers are unable to be refunded and cannot be transferred to any other services.

D. Adult Flexible Membership Benefits

1. Adult Flexible Membership provides the following benefits during the Membership Period:
 - a. unlimited visits to the Discovery Space during normal opening hours **when accompanying a child**. Please see our website for up to date opening hours and days, as these are subject to change at short notice around Public Holidays and School Holidays
 - b. 15% discount on general entry prices for any guest/s that attend with a member, up to a maximum of 4 guests per Primary Membership per day. All additional members guests are full price (unless applicable discount or concession entry applies).
 - c. 10% discount on Discovery Space Gift Shop purchases (excluding sale items)
 - d. access to a limited number of carparks in our undercover member parking (**further details below**).
2. Adult Flexible Membership Benefits DO NOT apply to school excursions, workshops or other events held within the Discovery Space.

E. Convert from a General Entry Ticket to a Membership

1. Visitors to the Discovery Space may convert to a Primary Membership using their general entry ticket payment as credit and are bound by the following terms:
 - a. conversion must be made within 7 days of the date of entry to the Discovery Space by contacting the Discovery Space
 - b. a valid receipt or booking ID must be presented at the time of converting to a Primary Membership
 - c. the Membership Period commences on the date of conversion
 - d. if the total of the general entry payment exceeds the total membership value, the Discovery Space will not refund the difference.

F. Renewals of Memberships (excluding Discounted Memberships)

1. Booking Owners of a Primary Membership (excluding those Booking Owners on a Discounted Membership) are entitled to a 15% discount on renewal of a membership bound by the following terms:
 - a. that renewal of membership occurs within 30 days of the end of the Membership Period

G. Membership Deferral

1. The Booking Owner may defer (ie put on hold) the Primary Membership for a minimum of 2 weeks and a maximum of 8 weeks total. This will also defer any additional memberships that attach to the Primary Membership.
2. The deferral may be for any reason (including personal, holidays, medical, injury and illness).
3. The Booking Owner must provide prior written notice by email to discovery-space@uow.edu.au to defer the membership. The Booking Owner will receive a confirmation once this has been received.
4. The Membership Period will be extended by the deferral period.
5. If a deferral is required due to medical reasons impacting a named child member or the named Booking Owner, for longer than the maximum duration of 8 weeks, a medical certificate will be required with a start and end date.

H. Affiliated Organisation Membership Benefits

1. Membership to the Discovery Space grants the member the following benefits:
 1. 15% off membership at Science Space, located at UOW Innovation Campus

I. Members Car Park

1. The members car park is located beneath the Discovery Space building and is allocated based on availability at the time of your arrival. Members parking is not guaranteed.
2. The members car park is only available to members for the specific purpose of attending the Discovery Space and only opens 15 minutes prior to our advertised opening time.
3. The members car park is only available for use for the duration of your visit to the Discovery Space. **All members vehicles must be removed by close of business each day.**
4. A limit of one vehicle per membership, per day is allowed in the members car park.
5. In the event that the members carpark is at capacity, members visiting with **three or more people** (including children) can park in signed UOW 'Casual Carpark' in either P3, P4, P5 or P8. You must register your number plate inside the Discovery Space after entry (via QR codes or available iPad). Please see [here](#) for further information about the Pay As You Go (PAYG) ticketless parking system through the CellOPark app that is now available at the University of Wollongong if you have less than three people attending.

J. Privacy

1. Personal information of those who visit and engage with us will be handled in accordance with the [Discovery Space Privacy Collection Notice](#)