Student Services (remote)

You are not alone here at UOW. You are surrounded by a community of people, keen to support you and help you succeed - even if it’s from afar.

To find out more about all the remote learning services, visit uow.edu.au/student/remote-learning

Is this an emergency?

Emergency Services - call 000
Lifeline - call 13 11 14
UOW Crisis Hotline (after hours) - call 1300 036 149
UOW Security (if on campus) - call 4221 4555

SAFETY ON CAMPUS

We believe everyone has the right to feel safe and supported on campus, free from discrimination, harassment and assault. If you are on campus, use the UOW Safe Zone application on your mobile phone to guide you on how to access security, and report incidents.
LEARNING CO-OP

Live chat or video conference from 8am – 8pm with peer coaches. Access academic consultations. Drop in sessions, resources, live seminars – you name it, we’ve got you covered.

Our Peer Coach teams have been expanded to ensure we can back you up for your specific needs - so whether you’re looking for social connection, academic advice in this remote study environment, or guidance in getting yourself organised for success, visit the website and book in.

uow.edu.au/student/learning-co-op

UOWX

No need to stop your progress in getting active in the co-curricular space in 2020. UOWx is moving its services to remote offerings. Check out the website to book in for planning sessions, webinars, remote activities and UOWx Award options.

uow.info/uowx

ABORIGINAL & TORRES STRAIT ISLANDER SUPPORT

We are committed to navigating our Aboriginal and Torres Strait Islander students to success. For tailored assistance at this time, give the Woolyungah Indigenous Centre (WIC) a call on (02) 4221 3147 or email wic-ss@uow.edu.au. Services include ITAP, academic and careers advice, as well as counselling and wellbeing.

uow.edu.au/about/services/woolyungah-indigenous-centre

COUNSELLING SERVICES

The UOW Psychological Counselling service is fully functional remotely for all campuses. Visit our website and submit a registration form to book in for remote assistance. International students 24 hour phone support: 1300 884 235

uow.edu.au/student/support-services/counselling

CAREERS CENTRAL

Talk to a Career Consultant online or over the phone to discuss what you can do remotely to enhance your career prospects now and in the future. Check out our online workshops, resources and events to stay connected with your career goals.

uow.edu.au/student/careers

DISABILITY SERVICES

We’re still providing students with the same quality of service online that they have enjoyed in person. Disability Services are open Monday to Friday 9 am to 4.30 pm. Ring us on 02 4221 4942 or email disability_services@uow.edu.au.

uow.edu.au/student/support-services/disability

STUDENT SUPPORT ADVISERS

A Student Support Adviser (SSA) can help you work out the best way forward on a range of complex issues that may affect your studies. There is at least one SSA in every faculty.

uow.edu.au/student/support-services/advisers/equity

STUDENT SERVICES (STUDENT CENTRAL)

Student Central is UOW’s primary student service contact point for all enquiries related to future and current study, UOW accommodation, BUPA, and UOW student exchange programs.

If you are looking for assistance on your day-to-day needs, or how UOW services may be of assistance to you, please call us on 1300 ASK UOW, or via email askuow@uow.edu.au.

www.uow.edu.au/student/central