

STUDENT SERVICES (REMOTE)

You really are not alone here at UOW and never have to feel that way. Just remember you are surrounded by a community of people keen to support you and help you succeed - even if it is from afar.

To find out more about all the remote learning services, visit uow.edu.au/student/remote-learning



STUDENT HELPLINE

(02) 4221 5700



TECH ASSISTANCE (IT)

(02) 4221 3000



REMOTE LEARNING WEBSITE

uow.edu.au/student/remote-learning



LEARNING CO-OP

Live chat or video conference from 8am – 8pm with peer coaches. Access academic consultations. Drop in sessions, resources, live seminars – you name it, we've got you covered.

Our Peer Coach teams have been expanded to ensure we can back you up for your specific needs - so whether you're looking for social connection, academic advice in this remote study environment or guidance in getting yourself organised for success, visit the website and book in.

uow.edu.au/student/learning-co-op



ABORIGINAL & TORRES STRAIT ISLANDER SUPPORT

WIC is committed to navigating our Aboriginal and Torres Strait Islander students to success. For tailored assistance at this time, give us a call on (02) 4221 3147 or email wic-ss@uow.edu.au. Services include ITAP, academic and careers advice, as well as counselling and wellbeing.

uow.edu.au/about/services/woolyungah-indigenous-centre



DISABILITY SERVICES

We're still providing students with the same quality of service online that they have enjoyed in person. We're open Monday to Friday 9 am to 4.30 pm. Ring us on 02 4221 4942 or email disability-services@uow.edu.au

uow.edu.au/student/support-services/disability



COUNSELLING SERVICES

The UOW Psychological Counselling service is fully functional remotely for all campuses. Visit our website and submit a registration form to book in for remote assistance.

uow.edu.au/student/support-services/counselling

International students 24 hour phone support: 1300 884 235
After hours crisis support:
Call: 1300 036 149
Text: 0488 884 164



STUDENT SUPPORT ADVISORS

A Student Support Adviser can help you work out the best way forward on a range of complex issues that may affect your studies. There is at least one SSA in every faculty.

uow.edu.au/student/support-services/advisers/equity



CAREERS CENTRAL

Talk to a Career Consultant [online](#) or over the phone to discuss what you can do remotely to enhance your career prospects now and in the future. Check out our online workshops, resources and events as well to stay connected with your career goals.

uow.edu.au/student/careers



UOWX

No need to stop your progress in getting active in the co-curricular space in 2020. UOWx is moving its services to remote offerings. Check out the website to book in for planning sessions, webinars, remote activities and UOWx Award options.

uow.info/uowx