



## UOWx Online Claim Form for Community Volunteering

**Name \***

Joe Bloggs

**Student number \***

1234567

**UOW email \***

jb123@uowmail.edu.au

**Degree**

Bachelor of Engineering

### Community volunteer organisation details

**Name of community volunteer organisation \***

Somewhere Volunteering

**Supervisor's name**

Jen White

**Supervisor's email \***

jw@somewherevol.com.au

**Supervisor's contact number \***

4212 3456

**Web address for community volunteer organisation \***

www.somewherevol.com.au

### Details of your role

**Title of your role at community volunteer organisation \***

Project Volunteer

**A 50-word overview of the role you undertook at the community volunteer organisation: \***

I was involved in a project volunteering in a remote Indigenous Community. The project involved supporting the setup of a community Internet café and supporting the local community art centre with data entry and other administrative tasks.

**Year you completed the volunteering role**

2020

**Exact number of hours you committed to this volunteer role in the year entered above -- including training/induction:**

60

**Were you remunerated in any way? \***

Yes  No

**Did you complete a training/induction? \***

Yes  No

**Please select the Learning Streams your volunteer work addresses. Provide a statement of how this occurred, the skills you developed and how this fits with your ongoing professional development plan. (Please address a minimum of 2 areas) \***

- Leadership
- Community & Social Change
- Mentoring & Wellbeing
- Global & Cultural Awareness
- Innovation & Creativity
- Collaboration & Communication

**Please select the sub-category that best describes the volunteering activity you engaged in \***

- Aboriginal communities

**Leadership statement \***

To meet project requirements, I conducted team meetings to understand the problems associated with the project and develop alternative solutions. I negotiated the breakdown of the workload assigned to each team member and supported them to complete their part of the project on time. Through this, I learnt the importance of communication and empathy in leading a small team to meet stakeholder expectations.

**Community & Social Change statement \***

Most people living in the remote community did not have access to a computer or the internet in their houses. The creation of an internet café, with free access to all community members, allowed everyone to have equal access to important information and the ability to connect with friends and family in other communities. Understanding what the community members needed and wanted included in the internet café was a key part of ensuring the project was successful. Throughout my time in the remote community, I got to know key community members and develop a strong connection, and came away from this experience with a better understanding of the social impact of having easy internet access.

**Global & Cultural Awareness statement \***

Through the pre-program training, and in working alongside the community, I learnt a lot about the culture of the remote Indigenous community. I became aware of communication etiquettes and kinship protocols. Supporting the art centre allowed me to learn about the importance of art in expressing culture and also learnt important stories and symbols expressed in the artworks. I came away from the experience with a deeper understanding of Aboriginal culture, a stronger sense of awareness of how much I still don't know and a wish to continue to learn more.

**Collaboration & Communication statement \***

The volunteer project taught me many valuable skills, which I benefit from every day. I learnt strong teamwork skills – we had to make decisions, resolve conflict and allocate tasks as a team. We needed to take turns sharing our thoughts and ideas. I learnt to constructively criticise, positively listen to constructive criticism directed at myself and actively listen and include everyone in the team. I also learnt skills in cross-cultural communication to ensure that I was working well with the community members when discussing their needs and expectations.

**Did you comply with the organisations policies and code of conduct during your time as a volunteer with this organisation? \***

- Yes  No