**Profile of patients who completed a referral questionnaire (n = 423)**

- **63%** females
- **Average age** 52yrs
- **35%** unemployed due to pain
- **1%** required an interpreter
- **53%** had pain for over five years
- **21%** not born in Aus/NZ

Patients with at least moderate symptom severity

- Average pain: 83%
- Pain interference: 82%
- Depression: 57%
- Anxiety: 56%
- Stress: 49%
- Pain catastrophising: 61%
- Pain self-efficacy: 70%

On average, the 160 patients taking opioid medication were using the equivalent of **48mg of morphine** every day.

**Services provided in this period**

- 364 patients started an episode of care
- Education / orientation programs were provided to 54 patients
- 47 patients were assessed by a multidisciplinary team

85 patients started a treatment pathway

- Group: 19%
- Individual: 19%
- Concurrent: 62%
- Other: 0%

Waiting time from referral received to episode start: **72 days**

Average length of episode of care: **308 days**

Average treatment time per episode: **21 hrs**

**Patient outcomes**

- 214 patients completed an episode of care
- Episode outcomes were collected for **40%**

Patients who report clinically significant improvement (%)

<table>
<thead>
<tr>
<th>Condition</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
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</table>

Patient perception of overall change at the end of the episode

- Very much worse: 6%
- No change: 7%
- Very much better: 9%
- 33% improved