



University of Wollongong

CHSD

Centre for Health Service Development



# Evaluation of the Encouraging Best Practice in Residential Aged Care (EBPRAC) Program

EBPRAC Round 1 Workshop

27 March 2009

# Round 2 lead organisations

## ◆ Behaviour management

1. Hammond Care
2. University of Technology Sydney
3. Monash University

## ◆ Palliative care:

4. Murrumbidgee General Practice Network (in NSW)
5. North East Valley Division of General Practice (in Victoria)
6. University of Queensland / Blue Care Research and Practice Development Centre

## ◆ Infection control:

7. Pivot West (Division of General Practice in Melbourne)

## ◆ Wound management:

8. Queensland University of Technology

# Other consortium members in Round 2

- ◆ Other divisions of general practice – Mallee, Murray Plains, Riverland, Adelaide North East, Southern Division (SA)
- ◆ Drugs & Therapeutics Information Service
- ◆ Improvement Foundation (Australia)
- ◆ Three palliative care services
- ◆ Two training organisations
- ◆ Department of Human Services (Victoria)
- ◆ National Prescribing Service
- ◆ University of New South Wales
- ◆ Victoria University
- ◆ La Trobe University

# Location of facilities

	Round 1	Round 2	Total
<b>New South Wales</b>	<b>10</b>	<b>11</b>	<b>21</b>
<b>Queensland</b>	<b>3</b>	<b>12</b>	<b>15</b>
<b>Victoria</b>	<b>11</b>	<b>31</b>	<b>42</b>
<b>South Australia</b>	<b>10</b>	<b>12</b>	<b>22</b>
<b>Western Australia</b>	<b>2</b>	<b>2</b>	<b>4</b>
<b>Tasmania</b>	<b>2</b>	<b>0</b>	<b>2</b>
<b>Total</b>	<b>38</b>	<b>68</b>	<b>106</b>

- ◆ Average of one more facility per project in Round 2 compared to Round 1
- ◆ No facilities in Northern Territory or ACT in either round

## Total number of facilities in both rounds as percentage of total number of facilities in each state

New South Wales	2.3%
Queensland	3.1%
Victoria	5.3%
South Australia	7.6%
Western Australia	1.6%
Tasmania	2.3%

- ◆ Approximately 2-3% of facilities involved in most states
- ◆ Higher representation from Victorian and South Australian facilities
- ◆ 23% of participating facilities in Melbourne

# Features of Round 2 projects

- ◆ 4/8 using some form of facilitator (best practice champion, link nurse)
- ◆ 4/8 have emphasis on care planning, including all three palliative care projects
- ◆ 5/8 have emphasis on use of clinical pathways, standardised protocols and development of new policies and procedures
- ◆ 5/8 developing training materials of some sort (handbook, DVD, training package)
- ◆ 3/8 include training of GPs
- ◆ 4/8 using action research to some degree

## Features of Round 2 projects

- ◆ One project based on Tom Kitwood's Patient-Centred Care approach (behaviour management)
- ◆ One project using a quality improvement collaborative methodology (infection control)
- ◆ Two lead organisations based in regional/rural areas (Griffith, Bendigo)
- ◆ One facility in Brisbane involved in two projects (wound management and behaviour management)
- ◆ Echuca in Victoria (pop 12,400) – two providers in town, both involved in a project (palliative care, behaviour management)

# Evaluation update

- ◆ Site visits – 2<sup>nd</sup> visit in July/August 2009
- ◆ Interviews with 'high level' stakeholders to inform program evaluation and program review e.g.
  - Department of Health and Ageing
  - Aged Care Standards and Accreditation Agency
  - Aged Care Association Australia
  - Australian Centre for Evidence-Based Aged Care
  - Joanna Briggs Institute
- ◆ Interviews with people involved in EBPRAC projects:
  - those working as part of the project team for lead organisations
  - managers of participating facilities
  - facility staff with a particular role that provides a link between the facility and the project team, and hence a good understanding of the project e.g. 'change champions' and 'link nurses'.
- ◆ Economic evaluation
- ◆ Evaluation of Joanna Briggs Institute Aged Care Clinical Fellowships