



Care Planning Stakeholder Survey 2008

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Survey Aims

- ◆ Program level evaluation activity covering:
 - delivery, impact, sustainability, capacity building, generalisability and dissemination

- ◆ Plus views on:
 - their awareness and/or involvement in the program and/or with the projects
 - effective ways to communicate progress and findings from the projects and program

Survey Method

- ◆ On-line survey tool - "SurveyMonkey.com"
- ◆ Email contacts list
- ◆ Pilot conducted by 2 stakeholders (spam title & wording)
- ◆ Conducted - February to April 2008
- ◆ 30 responses to the survey (65% response rate)

Respondent Awareness & Involvement

- ◆ Most (75%) had heard about the Care Planning program.
Either by:
 - "other" (43%) incl. website, workshop, grant advert etc
 - meeting (21%)
 - on line survey (17%)

- ◆ Almost half of respondents (48%) had a role with a care planning program, with 39% involved in project governance.

- ◆ 60% knew about specific projects selected

Impact & Sustainability

- ◆ Most respondents (71%) thought that the projects would continue to have an impact after the funding finished
- ◆ About 1/3rd of respondents commented on sustainability strategies such as:
 - shared knowledge
 - education modules
 - carer support
 - incorporating project strategies into normal practice

Capacity Building & Generalisability

- ◆ Half of all respondents said that they have assist projects implement capacity building activities. These included:
 - workshops,
 - successful funding submissions,
 - contributing to the CareSearch website,
 - working collaboratively with service providers, hospitals and relevant organisations to strengthen palliative care services.

- ◆ Over 70% of respondents agreed that the projects were designed to provide useful information for other regions, services and organisations

Dissemination

- ◆ 52% of the respondents have been informed about the progress of the program &/or projects. Mainly through meetings and emails (then newsletters)

- ◆ Respondents thought that the most effective way to learn about the final outcomes of the Program and projects were:
 - newsletter articles
 - website/webpage articles
 - state & national conference presentations
 - journal articles

Dissemination

- ◆ Suggested issues / topics for dissemination:
 - the projects' outcomes (100%)
 - what strategies and resources worked (40%)
 - what recommendations and plans are there for the future (30%)
 - how to engage consumers, carers and service providers (20%)