



palliative care
outcomes collaboration



A profile of patients receiving palliative care

Queensland | January to June 2019

PCOC wishes to acknowledge the valuable contribution made by the many staff from palliative care services who have spent considerable time collecting, collating and correcting the data and without whose effort this report would not be possible.

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PCOC has made every effort to ensure that the data used in this report are accurate. Data submitted to PCOC are checked for anomalies and services are asked to re-submit data prior to the production of this report. We would advise readers to use their professional judgement in considering all information contained in this report.

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Introduction

The Palliative Care Outcomes Collaboration (PCOC) is a national program that aims to improve the quality and outcomes of palliative care in Australia. This is achieved via a standardised clinical language that supports a national data collection. This report provides a high level profile of 4,625 patients who received palliative care in Queensland during January to June 2019 and had their pain, symptom, family / carer and psychological / spiritual issues assessed as part of routine clinical care.

For more detailed information, including a summary of the national achievement against PCOC's 20 benchmarked patient outcome measures, please see the companion report *Patient outcomes in palliative care in Queensland, January – June 2019*.

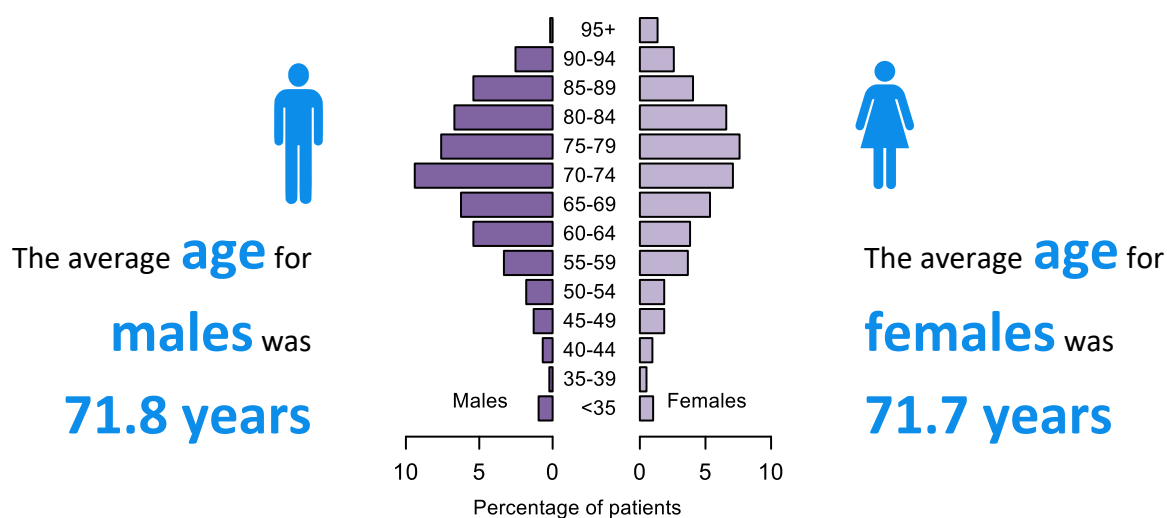
Patient characteristics

Table 1 describes the demographics of patients receiving palliative care.

Table 1 Patient demographic summary

Patient demographics		N	%
Sex	Male	2,497	54.0
	Female	2,125	45.9
Indigenous status	Aboriginal and/or Torres Strait Islander origin	90	1.9
	Not Aboriginal and/or Torres Strait Islander origin	4,308	93.1
Country of Birth	Born in Australia	3,629	78.5
	Born outside Australia	965	20.9
Preferred language	English	4,502	97.3
	Other than English	79	1.7
Primary diagnosis	Malignant	3,541	76.6
	Non-malignant	1,031	22.3
Age at beginning of episode	Average age	71.7	
	Median age	73.0	

Figure 1 Patients by sex and age group



Diagnosis

Diagnosis reflects the primary illness responsible for the person requiring palliative care. These illnesses are classified as either malignant (cancer) or non-malignant (illnesses other than cancer). Figure 2 shows how the split between malignant and non-malignant has changed since 2016, whilst Figure 3 shows a more detailed breakdown of diagnoses for the current six-months.

Figure 2 **Diagnosis over time**

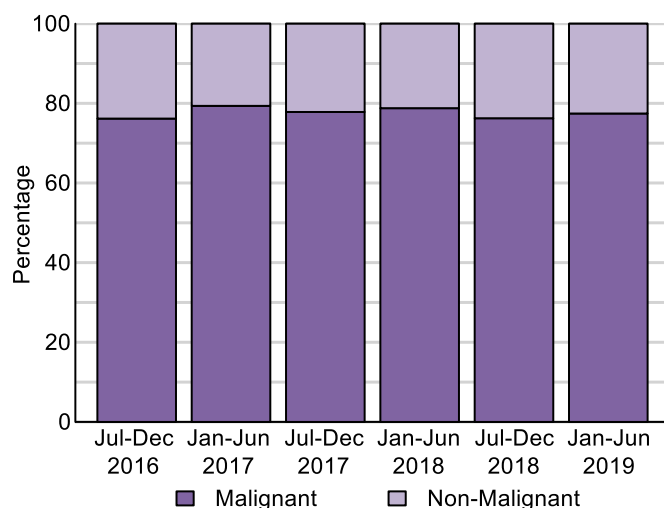
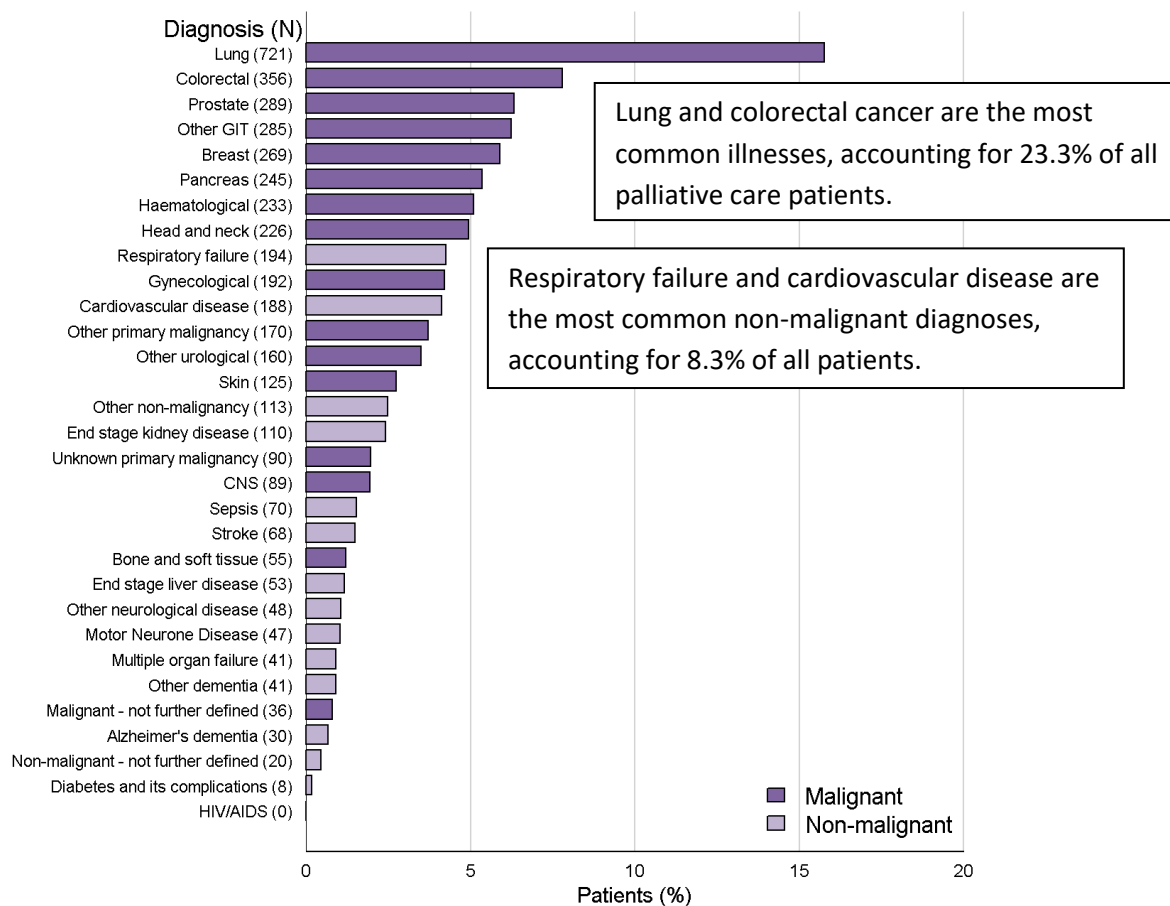


Figure 3 **Diagnosis**



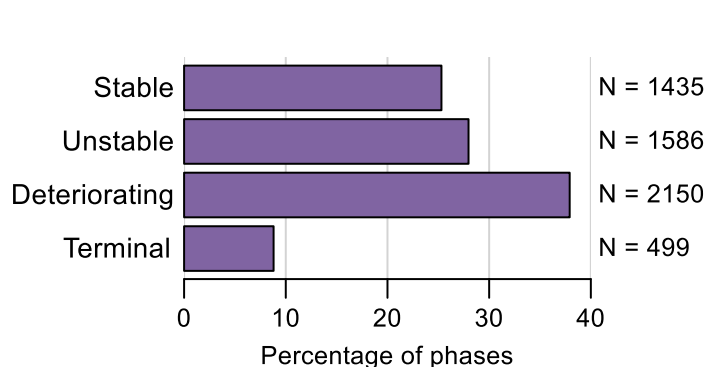
Referrals to palliative care

Table 2 Referral source over time

Referral Source	Jul-Dec 2016	Jan-Jun 2017	Jul-Dec 2017	Jan-Jun 2018	Jul-Dec 2018	Jan-Jun 2019
	N=4,615	N=4,854	N=4,810	N=5,215	N=4,941	N=5,670
Public hospital	64.6	64.3	64.3	66.5	65.7	67.1
Private hospital	12.7	12.9	12.0	10.9	12.7	11.0
Outpatient clinic	1.3	0.7	1.0	0.6	0.6	0.9
General practitioner	2.2	3.8	3.7	4.0	4.6	4.3
Specialist medical practitioner	1.2	2.3	2.5	1.9	1.8	1.7
Community palliative care service	13.3	10.8	11.8	11.9	10.7	10.9
Community generalist service	0.7	0.4	0.6	0.3	0.4	0.2
Residential aged care facility	0.4	0.5	0.3	0.3	0.1	0.4
Self, carer(s), family, friends	1.8	1.5	1.5	1.7	1.2	1.1
Other	1.4	2.1	1.8	1.5	1.7	1.6
Not stated/inadequately described	0.2	0.7	0.5	0.3	0.5	0.8
Total	100	100	100	100	100	100

Note: Only includes episodes that started during each six month reporting period.

Figure 4 Phase at beginning of episode



The most common first phase is

deteriorating

with an average duration of 6.6 days.

Figure 5 Phase at beginning of episode – over time

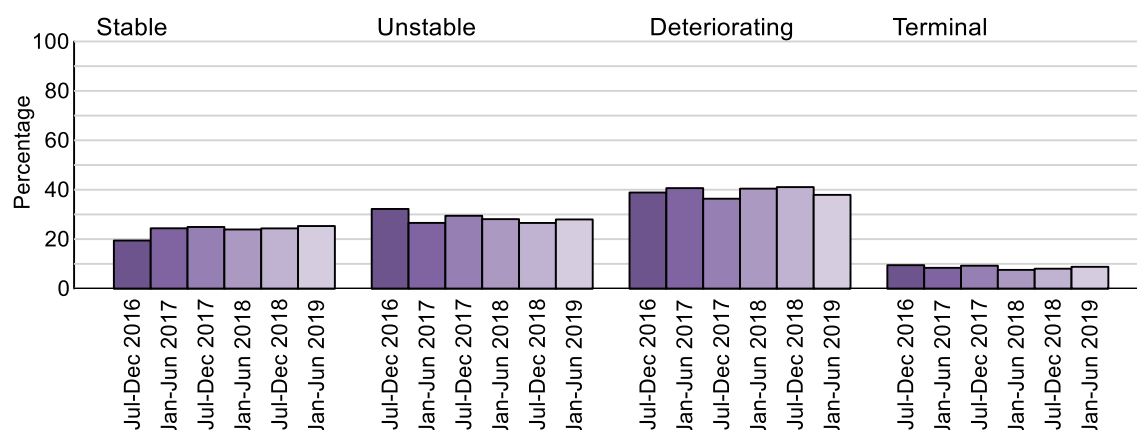


Figure 6 Symptoms and problems at episode start

Despite pain often being thought to be the most distressing symptom at the end of life, the patient rated symptom with the highest number of severe scores is fatigue (8.1%). The symptom causing the least distress is nausea, rated by patients as 'absent' 69.0% of the time.

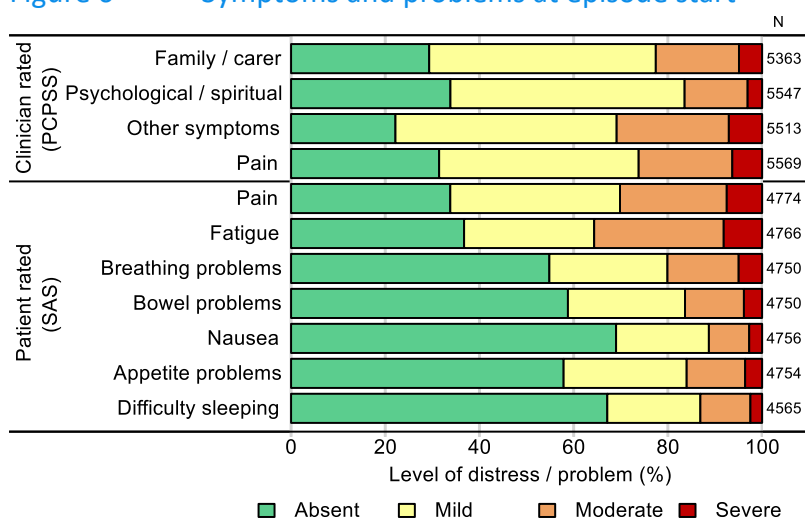


Figure 7 Moderate and severe problems at episode start over time (PCPSS)

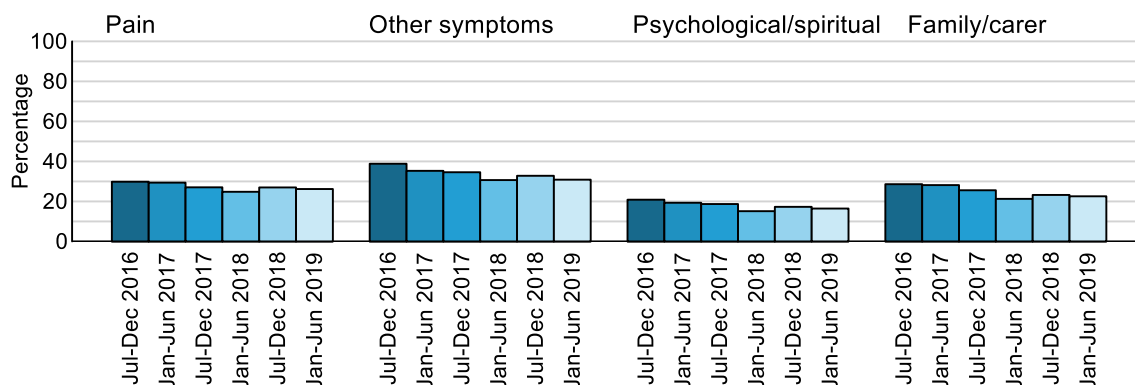
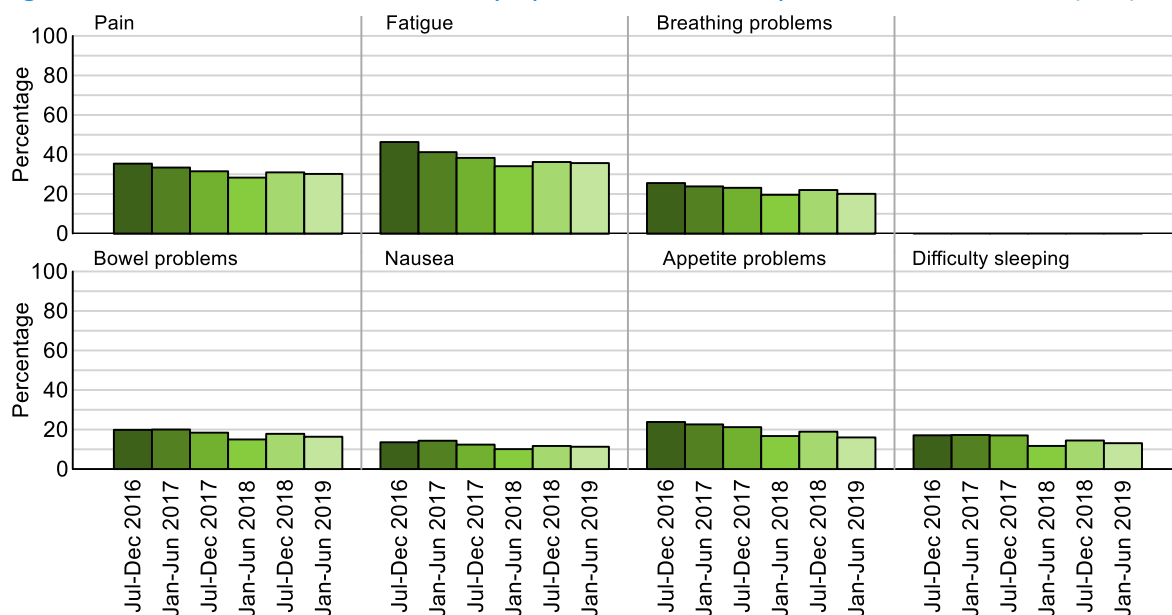


Figure 8 Moderate and severe symptoms distress at episode start over time (SAS)



Palliative care phase

The palliative care phase type describes the stage of the patient's illness and provides a clinical indication of the level of care a patient requires. Table 3 describes the number of phases and phase length.

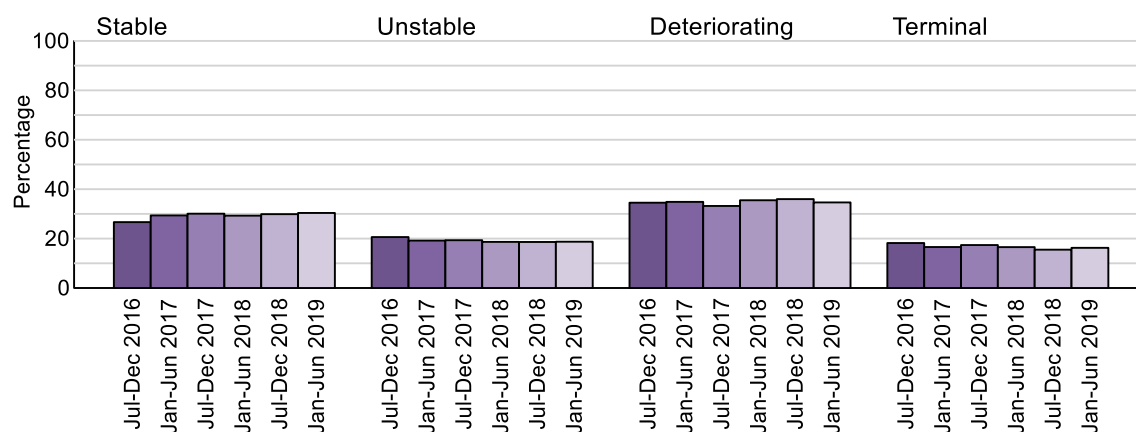
Table 3 Profile of palliative care phase

Phase type	N	%	Average phase length (days)
Stable	3,643	30.4	12.0
Unstable	2,247	18.7	2.9
Deteriorating	4,154	34.6	7.1
Terminal	1,950	16.3	2.1
All phases	11,994	100.0	6.9

Note: Phase records where phase length was greater than 90 days were considered to be atypical and are excluded from the average calculations.

The **deteriorating phase** is the most common
with an average duration of 7.1 days.

Figure 9 Phase profile overtime



Place of death

For January - June 2019, 2,289 patients died in the care of a specialist palliative care service. Of these deaths, 15.2% occurred at the persons home, 0.7% in a residential aged care facility and 83.5% in hospital.

Data included

Table 4 Data item completion

Patient level items	%
Date of birth	100.0
Sex	99.9
Indigenous status	95.1
Country of birth	99.3
Preferred language	99.0
Primary diagnosis	98.9
Episode level items	%
Date of first contact	99.9
Referral date	100.0
Referral source	99.2
Date ready for care	99.8
Mode of episode start	98.7
Accommodation at episode start	99.4
Episode end date	98.5
Mode of episode end	99.8
Accommodation at episode end	99.4
Place of death	97.0
Phase level items	%
Phase end reason	99.3
Clinical assessments (completion at phase start / discharge)	%
RUG-ADL Bed mobility	98.3 / 72.5
RUG-ADL Toileting	98.2 / 72.5
RUG-ADL Transfers	98.2 / 72.5
RUG-ADL Eating	97.6 / 72.3
PCPSS Pain	97.9 / 71.7
PCPSS Other symptoms	96.9 / 71.6
PCPSS Psychological / spiritual	97.5 / 71.7
PCPSS Family / carer	94.9 / 70.1
SAS Difficulty sleeping	84.0 / 60.3
SAS Appetite problems	86.8 / 61.9
SAS Nausea	86.7 / 61.7
SAS Bowel problems	86.7 / 62.4
SAS Breathing problems	86.7 / 62.5
SAS fatigue	86.9 / 63.5
SAS Pain	87.1 / 63.4
AKPS	99.2 / 72.7

Table 5 Number of patients, episodes and phases over time

	Jul-Dec 2016	Jan-Jun 2017	Jul-Dec 2017	Jan-Jun 2018	Jul-Dec 2018	Jan-Jun 2019
Patients	3,876	4,094	4,129	4,424	4,237	4,625
Episodes	5,065	5,324	5,361	5,791	5,559	6,304
Phases	9,736	10,354	10,626	11,562	10,610	11,994
Average number of phases per episode*	1.9	1.9	2.0	2.0	1.9	1.9

*Calculated for closed episodes that started and ended within the reporting period and excludes bereavement phases.

Glossary

AKPS	The Australia-modified Karnofsky Performance Status (AKPS) is a measure of the patient's performance across the dimensions of activity, work and self-care at phase start. It is a single score between 10 and 100 assigned by a clinician based on observations of a patient's ability to perform common tasks relating to activity, work and self-care.
Episode	An episode of care is a period of contact between a patient and a palliative care service that is provided by one palliative care service and occurs in one setting. An episode of care ends when either; the patient is formally separated from the current setting of care; the patient dies; or the principal clinical intent of the care changes and the patient is no longer receiving palliative care. Under this definition, a patient receiving palliative care is likely to have more than one episode of care.
Patient	PCOC defines a patient as a person for whom a palliative care service accepts responsibility for assessment and/or treatment as evidenced by the existence of a medical record. Family / carers are included in this definition if interventions relating to them are recorded in the patient medical record. As a result, if a patient is seen in two different services with different medical record systems they will be counted twice in the total number of patients.
PCPSS	Palliative Care Problem Severity Score (PCPSS) is a clinical tool used for initial screening and ongoing coordination of specialist palliative care. Clinician rated, it facilitates the global assessment of four palliative care domains: pain, psychological / spiritual, other symptoms and family / carer.
Phase	Palliative care phase identifies a clinically meaningful period in a patient's condition. The palliative care phase is determined by a holistic clinical assessment which considers the needs of the patients and their family and carers. The phases provide a framework for referrals, triage and care planning.
RUG-ADL	Resource Utilisation Groups – Activities of Daily Living (RUG-ADL) consists of four items (bed mobility, toileting, transfers and eating) and assesses the level of functional dependence, based on what a person actually does, rather than what they are capable of doing.
SAS	Symptom Assessment Scale (SAS) describes the patient's level of distress relating to individual physical symptoms. The symptoms in the scale are the seven most commonly experienced by palliative patients; difficulty sleeping, appetite problems, nausea, bowel problems, breathing problems, fatigue and pain. The instrument is designed to be a patient rated tool but also allows for rating by proxy (e.g. family, carer or clinician).