

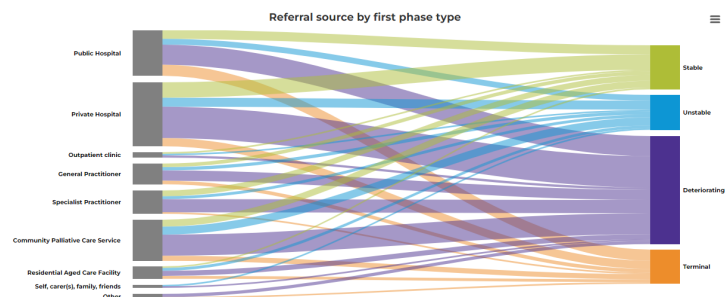


Celebrating 20 years in improving palliative care outcomes

December 2025 Newsletter

The PCOC Interactive Dashboard...Coming Soon!

As we look ahead to the new year, we are thrilled to announce another exciting update for PCOC: **the digital interactive dashboard!**



The PCOC digital dashboard will be a component of the service-level report suite, offering an interactive experience for clinicians to dive into their data. Some features include:

- Ability to filter data and produce graphs based on **period, Report ID, episode setting, episode type and phase type.**
- Wave charts which **measure benchmarks for single or multiple services** and can be filtered to consider **one or multiple settings.**
- **Heat map showing the distribution of postcodes** for patients receiving palliative care from a service.

During #25OPCC, PCOC hosted a plenary session showcasing the **first live demonstration of the digital dashboard.** When audience members were asked what update to PCOC excited them the most, **the interactive dashboard topped the list!**

The dashboard will be available for use at the service-level around **March 2026.**

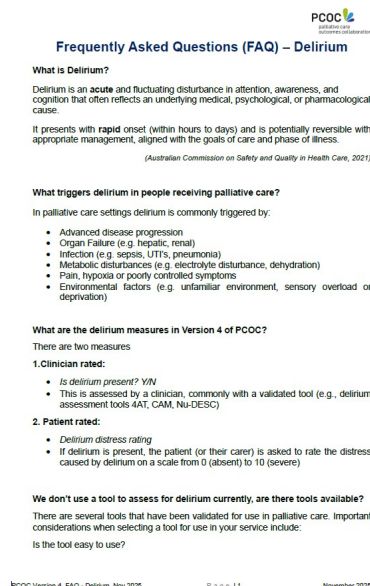
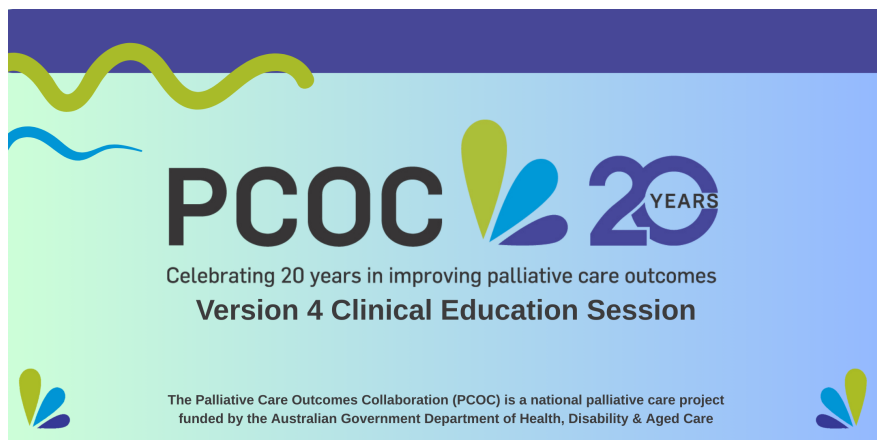
New V4 Items and Clinical Education Sessions

As a component of Version 4, we would like to announce a few new assessments designed to provide a more holistic view of a patient's needs: the screening for and patient rating of **delirium distress** and the **Edmonton Symptom Assessment System (ESAS-PCOC)**!

We have developed a series of **FAQs for both delirium and ESAS-PCOC** (available on the PCOC [home page](#)) to share the purpose of each assessment and why they're being included in the Version 4 update.

To equip services with a deeper **understanding of V4 clinical information**, our Improvement Facilitators will be delivering **three webinars across December** to support services during the transition. Please note these sessions will be recorded and posted to PCOC's website and YouTube channel for educational purposes. **To register for a V4 education session**, click on the links below:

- **Thursday, 11 December, 11am-12pm (AEDT)**
- **Thursday, 11 December, 1:30pm-2:30pm (AEDT)**
- **Friday, 12 December, 12pm-1pm (AEDT)**



Released! PCOC Education Schedule 2026

The PCOC Education Series has been released for Jan-June 2026! You can view the dates on our website's [Education](#) page or by clicking the flyer below. **Register now to secure a spot in one of PCOC's webinars or virtual workshops!**

PCOC Education Series: Jan-June 2026
Evidence to Improve Patient Outcomes

Time for ALL sessions
2pm-4pm (Sydney, Melbourne, Canberra time)

PCOC Fundamentals Webinar	PCOC Clinical Leaders Workshop - Implementing Assessment and Response	PCOC Clinical Leaders Workshop - Using PCOC Reports for QI
<p>This webinar is designed to equip clinicians with a comprehensive understanding and the practical skills needed to effectively use the PCOC assessment tools and apply the assessment and response framework.</p> <p>Webinar Details Assessing the palliative care phase. Using assessment tools for symptom management, functional and performance status. Using assessment data to inform care and improve practice. Identifying strategies for integrating PCOC assessments into practice.</p> <p>Target Audience Clinicians from new services participating in PCOC. Clinicians wanting to update their PCOC assessments skills.</p> <p>Prerequisites Completion of Essentials Online Module.</p> <p>Wednesday 28 January</p> <p>Thursday 19 March</p> <p>Friday 15 May</p> <p>Monday 22 June</p>	<p>This workshop provides senior clinicians with strategies for educating clinical teams on the PCOC assessment and response framework.</p> <p>Workshop Details Create a documented plan to provide support and education. Possess understanding of the PCOC training resources available to support implementation, embed key concepts and promote consistent and reliable data collection. Connect with other senior clinicians for the purpose of sharing experiences and strategies in the successful application of the PCOC assessment and response framework.</p> <p>Target Audience Clinical leads, senior clinicians, PCOC champions, trainers and educators from allied health, nursing and medicine.</p> <p>Prerequisites Completion of Essentials Online Module.</p> <p>Tuesday 20 January</p> <p>Wednesday 11 February</p> <p>Tuesday 31 March</p> <p>Thursday 30 April</p>	<p>This workshop is designed to develop practical skills in using PCOC Patient Outcome reports and supplementary data to identify opportunities for quality improvement.</p> <p>Workshop Details Use a data dive technique to identify areas to improve. Use PCOC reports to evaluate your service's use of the assessment and response framework. Communicate and disseminate your service's outcome results.</p> <p>Target Audience Clinicians and managers in which your service has previously received a PCOC report. Participants are required to bring their most recent report, dashboard and supplementary reports.</p> <p>Prerequisites Complete the PCOC Essentials Manager's module. View the video (11min) PCOC quality improvement approach and tools.</p> <p>Thursday 19 February</p> <p>Tuesday 14 April</p> <p>Thursday 21 May</p>



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