

Question	Patient ID										Total # Yes
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	
1. Documented evidence in the medical records there was at least one problem/symptom in the severe range for the entire period of time the patient remained in the unstable phase?											
2. Documented evidence of an intervention in response to a severe problem/symptom score?											
3. Documented evidence that the effectiveness of the intervention was assessed?											
4. Were patients in the unstable phase reviewed within 24 hours?											
5. Was the care plan reviewed by the appropriate person for each 24 hours the person was unstable?											
6. Was there document improvement in the severity of symptoms/problems?											



Key points for feedback

- Unstable phase ends if there is a clear indication the plan of care is working, even though the crisis/problem may not yet be fully resolved