

Question	Patient ID										
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	Total # Yes
1. Are there documented reasons for the severe family/carer problem score?											
2. Is there a documented intervention to address the severe score?											
3. Was there a referral made for psycho-social support for the family/carer?											
4. Did the severe family/carer score trigger an unstable phase (except terminal phase)?											

Key points for feedback



- Severe family/carer scores trigger an **immediate response** and review of care plan to address the identified problem.
- A **severe score in the family/carer domain should trigger an unstable phase** if it impacts on the care the patient is receiving, and the associated plan of care should then be reviewed daily to see if it is working.
- **Socio-cultural practices and traditions may be considered when scoring the family/carer domain** and staff may require additional education about normative grief.
- It may help to consider, *'Is this family/carer response/problem severe enough to warrant urgent intervention (i.e. a 3).*