

PCOC

palliative care
outcomes collaboration

The Palliative Care Outcomes Collaboration (PCOC) is a nationally funded program designed to embed clinical assessment tools into routine clinical practice.

PCOC captures clinically meaningful information across a patient's disease trajectory to facilitate improved patient outcomes. This is achieved by:

Clinical assessment tools

Five standardised and validated tools.

Education

Suite of education programs.

National dataset for palliative care

Point of care assessments collected and submitted every six-months.

Outcome measurement and benchmarking

Sector formed patient outcome measures and associated benchmarks for palliative care services.

Patient outcome reporting

Reports provided every six-months for participating services, states and nationally.

National benchmark workshops

Benchmarking groups by service type brought together annually to reflect upon and share patient outcomes.

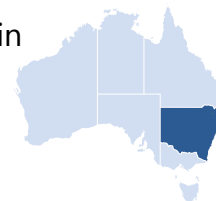
Quality improvement

Improvement facilitated through a range of activities.

Research

Research activities undertaken and assistance provided with data requests and data analysis.

In **July to December 2016** there were **31** specialist palliative care services in **NSW and ACT** that submitted data to **PCOC**.



Of these:



27 provided care in a hospital or hospice



4 provided care in the home

Combined, these services

provided **5,222** episodes of care to **4,253** patients.



76.5% of care occurred in hospitals.



77.5% of patients had a malignant diagnosis.

During this period **2,655** patients died.

Of these, **92.4%** died in hospital.



There are **20** benchmarks. These are:



1 benchmark on **timeliness of care** that **25** services have met.

1 benchmark on **responsiveness to urgent needs** that **19** services have met.



6 benchmarks on **pain management*** where **27** services have met at least one benchmark.



9 benchmarks on **symptom management*** where **30** services have met at least one benchmark.

3 benchmarks on **family/carer problems*** where **23** services have met at least one benchmark.



*some benchmarks are case-mix adjusted.