

PCOC

palliative care
outcomes collaboration

The Palliative Care Outcomes Collaboration (PCOC) is a nationally funded program designed to embed clinical assessment tools into routine clinical practice.

PCOC captures clinically meaningful information across a patient's disease trajectory to facilitate improved patient outcomes. This is achieved by:

Clinical assessment tools

Five standardised and validated tools.

Education

Suite of education programs.

National dataset for palliative care

Point of care assessments collected and submitted every six-months.

Outcome measurement and benchmarking

Sector formed patient outcome measures and associated benchmarks for palliative care services.

Patient outcome reporting

Reports provided every six-months for participating services, states and nationally.

National benchmark workshops

Benchmarking groups by service type brought together annually to reflect upon and share patient outcomes.

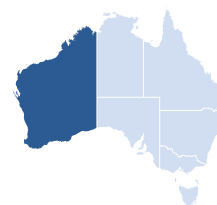
Quality improvement

Improvement facilitated through a range of activities.


Research


Research activities undertaken and assistance provided with data requests and data analysis.

In **January to June 2016** there were **10** specialist palliative care services in **Western Australia** that submitted data to **PCOC**.




Of these:

 **7** provided care in a hospital or hospice

 **3** provided care in the home

Combined, these services provided **4,118** episodes of care to **3,215** patients. **27.9%** of care occurred in hospitals.



 **70.0%** of patients had a malignant diagnosis.

During this period **1,414** patients died. Of these, **39.6%** died in hospital.



There are **20** benchmarks. These are:


 **1** benchmark on **timeliness of care** that **10** services have met.

1 benchmark on **responsiveness to urgent needs** that **6** services have met.



6 benchmarks on **pain management*** where **10** services have met at least one benchmark.



 **9** benchmarks on **symptom management*** where **10** services have met at least one benchmark.

3 benchmarks on **family/carer problems*** where **9** services have met at least one benchmark.



*some benchmarks are case-mix adjusted.